

Telehealth pathology request agreement

Telehealth pathology requesting is now available via eOrder through your practice management system. As this is an online process that relies on multiple technologies and network stability, there may be some factors that could prevent telehealth requests from being transmitted or received. Some potential factors include:

- | | | |
|-----------------------------|---------------------------|----------------------------|
| 1. Practice internet issues | 2. Practice server issues | 3. Practice network issues |
|-----------------------------|---------------------------|----------------------------|

An alert system will be in place to notify of any inactivity between your practice and the laboratory receiving your requests. Please notify us of any scheduled system upgrades or maintenance, as this may affect telehealth connectivity. Should this occur, please be aware that you could be required to revert back to standard pathology requesting.

In acknowledging and accepting these conditions of use, please fill out and return this form to the Client IT Department via fax on (08) 8366 2097 or email eordersupport@clinpath.com.au

Details

Practice name _____

Contact person _____

Address _____

Phone number _____

Email (Please supply to receive alerts) _____

IT contact _____

Please indicate troubleshooting preference (select one option):

- Pre-approval to directly liaise with your IT contact
 Contact practice

Please complete the information below:

Doctor name	Signature	Date

Please contact Client IT for enquiries or technical assistance regarding telehealth or eOrdering
T (08) 8366 2059 | E eordersupport@clinpath.com.au